



ASPIRE DENTAL QUALITY ASSURANCE STATEMENT

Aspire Dental operates a practice-wide quality assurance system that applies to all clinicians and team members providing services under our dental contract. A named person is responsible for overseeing this system and ensuring that:

- Effective infection prevention and control measures are in place and followed.
- All legal requirements for health and safety in the workplace are met.
- All legal requirements for radiological protection are met.
- All dental professionals meet General Dental Council continuing professional development requirements.
- This quality assurance statement is displayed in a prominent place within the practice.

Our aim is to provide consistently high-quality dental care for every patient. We use clear management systems so that each team member understands their responsibilities when looking after you. When planning treatment, we take your wishes into account, explain suitable options and associated costs, and ensure you can make an informed choice. We will always explain what we are doing and why. We ask about your general health and medicines so that we can treat you safely, and we keep all information about you strictly confidential.

Infection and contamination control are essential to your safety. All team members receive initial and ongoing training in our infection prevention protocols and practice-wide procedures. Training needs are reviewed at least annually for every member of the team.

We routinely ask and advise patients about tobacco and alcohol use because these can affect dental treatment and increase the risk of oral cancer. Practice working methods are reviewed regularly in team meetings, and all staff are encouraged to suggest improvements to patient care. We regularly seek feedback from patients and operate a clear, prompt complaints process to ensure concerns are addressed and lessons are learned.

All dental professionals at Aspire Dental take part in continuing professional development and meet GDC requirements. We work to stay up to date with current best practice across general and preventive dentistry, helping to reduce the need for future treatment. All team members understand the importance of patient safety and are aware of the processes in place if there are concerns that a clinician may be unfit to practise, so that any issues can be appropriately investigated and addressed.